



USER AGREEMENT

AJAEQ Inc.

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1. PARTIES AND PURPOSE

This User Agreement ("Agreement") is entered into between AJAEQ Inc. ("AJAEQ," "Company," "we," "us," or "our"), a corporation incorporated under the laws of the State of Delaware, United States of America, with its registered address at 2810 N Church St #701434, Wilmington, DE 19802, and you, the individual accessing or using our Services ("User," "you," or "your").

This Agreement governs the specific rights, obligations, and expectations of individual users in their relationship with AJAEQ, supplementing the Terms of Use and Privacy Policy. This Agreement is incorporated by reference into the Terms of Use and should be read in conjunction with the Terms of Use and Privacy Policy.

2. USER REPRESENTATIONS AND WARRANTIES

2.1 Identity and Eligibility

- (a) You are at least fourteen (14) years of age, or if between fourteen (14) and eighteen (18), you have obtained verifiable parental or guardian consent.
- (b) All information you provide during registration and throughout your use of our Services is accurate, current, and not misleading.
- (c) You are not a person barred from using our Services under the laws of the United States, Nigeria, or any other applicable jurisdiction.
- (d) You are not accessing our Services for the purpose of competitive intelligence gathering, reverse engineering our platform, or developing a competing product.

2.2 Intended Use

- (a) You are accessing our Services for legitimate educational, professional development, or skills training purposes.
- (b) You understand that the cybersecurity skills, techniques, and knowledge provided through our Services are intended exclusively for lawful and authorized use.
- (c) You acknowledge and agree that any application of skills or techniques learned through our Services against systems, networks, or infrastructure without explicit written authorization from the system owner is unlawful and may result in criminal prosecution and civil liability for which AJAEQ bears no responsibility.

3. COMMUNITY GUIDELINES AND CONDUCT STANDARDS

3.1 General Conduct

You agree to engage with our platform, its content, and other users in a professional, respectful, and constructive manner at all times. The following conduct is strictly prohibited:

- (a) Harassment, bullying, threatening, or intimidating any other user, AJAEQ employee, or third party through any feature of our platform.
- (b) Posting, sharing, or transmitting content that is discriminatory, hateful, obscene, defamatory, or otherwise offensive.
- (c) Impersonating any person or entity, including AJAEQ staff, other users, or industry professionals.
- (d) Engaging in any form of spam, unsolicited communication, or platform manipulation.

3.2 Comment and Discussion Standards

- (a) You may freely discuss course content, ask questions, share insights, and engage with learning material.

- (b) You are expressly prohibited from posting simulation solutions, Laboratory flag values, exercise answers, Assessment Environment answers, or any content that would enable other users to bypass the learning process or fraudulently complete simulations.
- (c) AJAEQ reserves the right to moderate, remove, or restrict any content that violates these standards without prior notice.
- (d) Repeat violations of discussion standards will result in comment privileges being suspended or permanently revoked.

3.3 Warning System

- (a) For violations of Community Guidelines that do not constitute egregious misconduct, AJAEQ will issue written warnings to the user's registered email address.
- (b) Upon receiving a first warning, the user may continue using the platform subject to enhanced monitoring.
- (c) Upon receiving a second warning, the user may be subject to temporary restrictions on specific platform features.
- (d) Upon receiving a third warning, the user's account may be permanently suspended without further notice and without entitlement to any refund.
- (e) For egregious violations including but not limited to exploitation of AJAEQ infrastructure, criminal conduct, sharing of Assessment answers, or severe harassment, AJAEQ reserves the right to immediately suspend or terminate the user's account without prior warning.

4. SIMULATION ENVIRONMENT USER OBLIGATIONS

4.1 Designated Scope

Each Laboratory environment has a specific, defined scope of practice targets. You agree to conduct all activities exclusively within the designated scope of each Laboratory. Attempting to access systems, networks, or data outside the designated Laboratory scope is strictly prohibited and may constitute unauthorized computer access under applicable law.

4.2 AJAEQ Infrastructure

The Laboratory environments provided by AJAEQ are designated practice targets on AJAEQ-owned infrastructure. Access to a Laboratory environment does not constitute authorization to access, probe, exploit, or attack any other AJAEQ system, including but not limited to our production platform, databases, authentication systems, administrative interfaces, or internal networks.

4.3 Vulnerability Discovery in Production

If you discover a genuine security vulnerability in AJAEQ's production infrastructure (not within a designated Laboratory environment), you must:

- (a) Immediately cease any further probing or exploitation of the vulnerability.
- (b) Report the vulnerability to AJAEQ's security team at office@ajaeq.com within twenty-four (24) hours of discovery.
- (c) Not disclose the vulnerability to any third party until AJAEQ has had a reasonable opportunity to investigate and remediate.

4.4 Session Time Management

- (a) Your active Laboratory session will automatically terminate when your available Laboratory/Simulation Time is exhausted.

(b) You will receive notifications when your remaining Simulation Time reaches one (1) hour, thirty (30) minutes, and ten (10) minutes.

(c) Work in progress at the time of session termination due to time exhaustion is not guaranteed to be saved.

(d) It is your responsibility to monitor your remaining Laboratory/Simulation Time and to purchase additional time before your session is terminated.

4.5 Appropriate Use of Laboratory Resources

You agree not to use Laboratory environments for any purpose other than the educational activities designated for that environment, including but not limited to cryptocurrency mining, hosting personal services, or using AJAEQ infrastructure as a launching point for attacks against external systems.

5. CERTIFICATION INTEGRITY

5.1 Personal Achievement

All certifications issued by AJAEQ represent your personal demonstrated competency. By submitting any assessment, benchmark, or certification examination, you represent that all work submitted is entirely your own, you have not received unauthorized assistance, you have not shared assessment questions or answers, and you have not accessed any unauthorized resources during the assessment.

5.2 Certification Integrity Monitoring

AJAEQ reserves the right to monitor Laboratory Session Data, submission patterns, timing data, and other behavioral indicators for the purpose of detecting academic dishonesty.

5.3 Integrity Review Process

(a) You will be notified of the review and provided an opportunity to respond within fourteen (14) days.

(b) During the review period, the relevant certification may be placed on hold.

(c) If the review concludes that a violation occurred, the relevant certification will be revoked.

(d) If the review concludes that no violation occurred, the certification will be reinstated and all holds removed.

5.4 Misrepresentation of Certifications

You agree not to misrepresent your AJAEQ certifications to any employer, institution, or third party, including claiming certifications you have not earned or have had revoked.

6. PLATFORM CHANGES AND SERVICE MODIFICATIONS

6.1 Content Updates

AJAEQ reserves the right to update, modify, add to, or remove course content, Laboratory environments, certification requirements, and platform features at any time.

6.2 Pricing Changes

AJAEQ reserves the right to modify pricing for Laboratory/Simulation Time and subscription plans. Price changes will not apply to Laboratory/Simulation Time already purchased or to active subscription periods already paid for.

6.3 Product Availability

Certain features, products, or Services may be designated as "coming soon" or may be in early access or beta stages. AJAEQ makes no guarantee regarding the timeline for availability of any unreleased feature or product.

7. PLATFORM INTEGRITY AND FAIR USE

7.1 No Exploitation of Platform Errors

If you discover a bug, error, or unintended behavior in our platform that provides an unfair advantage, you must report it to office@ajaeq.com and must not exploit or disseminate such error. Intentional exploitation of platform errors will result in account suspension.

7.2 Rate Limiting and Fair Access

You agree not to make excessive automated requests to our platform or circumvent any rate limiting measures. Our Services are designed for individual human use, and automated bulk access is prohibited without AJAEQ's written authorization.

8. INSTITUTIONAL AND UNIVERSITY USERS

8.1 Institutional Enrollment

- (a) Your institution may have access to your progress data, certification status, and performance metrics as specified in the institutional agreement.
- (b) You are subject to both these Terms and any additional terms specified by your institution.
- (c) AJAEQ is not responsible for any additional obligations or requirements imposed on you by your institution.

8.2 Transition from Institutional to Individual Access

If your institutional access is terminated or expires, you may transition to an individual account subject to prevailing pricing and terms. Certifications earned during institutional access remain valid subject to Section 5 of the Terms of Use.

9. FEEDBACK AND REPORTING

9.1 Platform Feedback

By submitting feedback, you grant AJAEQ the right to use such feedback for platform improvement purposes without obligation to you.

9.2 Reporting Violations

If you observe another user violating these Terms or Community Guidelines, you may report such conduct to our moderation team. AJAEQ will investigate all reports in good faith.

9.3 Support Requests

For technical support, billing inquiries, and general assistance, contact us at support@ajaeq.com. We endeavor to respond to all support requests within two (2) business days.

10. LIMITATION ON LIABILITY FOR USER CONDUCT

AJAEQ is not responsible for the conduct of any user, whether on or off our platform. By using our Services, you release AJAEQ from any claims arising from the conduct of other users.

11. AMENDMENTS

AJAEQ reserves the right to modify this Agreement at any time. Material modifications will be communicated to registered users. Your continued use of our Services following notification of modifications constitutes your acceptance of the updated Agreement.

12. CONTACT INFORMATION

AJAEQ Inc., 2810 N Church St #701434, Wilmington, DE 19802

Email: office@ajaeq.com